



## YOUTH AMERICA SUMMER CAMP

### *Financial & Registration Policies*

- **WEEK REQUEST FORM FEE** is non-refundable and non-transferrable
- **POST-MAILED CHECKS WILL NOT BE ACCEPTED.** Any mailed checks that are received at Youth America will be returned to sender. All registrations & payments must be completed online through the Youth America website. Electronic check is available as a payment method at checkout.
- **AFTER COMPLETING WEEK REQUEST FORM, IF YOU FAIL TO PAY** 50% of your approved number of registrant(s) deposits by Regular Rate Deposit Deadline, Youth America reserves the right to forfeit unpaid spots. If you wish to add more registrants after this point, you must add them as waitlisted registrants.
- **ALL DEPOSITS (the first \$50 of payment) are non-refundable and non-transferrable** *(although, you may change out a registrant's information online until 3 weeks prior to your week of camp, at which time, your ability to do this will cease. You will then be charged a \$2 fee per registrant for the form to be opened back up for you to enter registrant information.)*
- **MISSED DEPOSIT DEADLINES AND MISSED BALANCE DEADLINES** Both deadlines must be met in order to keep the desired camp payment rate. If either of these deadlines is missed, the registrant(s) rate automatically jumps to the next available rate.
- **CANCELLATIONS** must be done by the church 3 weeks prior to arrival at camp, which is the deadline to update online information. You may switch out attendees at any time before this deadline simply by changing their information online on your group account. However, after this 3 week deadline has passed, online information entry will close and any eligible balance refunds will be forfeited. You can secure your eligible refunds on cancellations before the 3 week deadline **ONLINE** by entering "CANCELLATION" as each cancelled attendee's first name on your group's account. Refunds given will be given **ONLY** in the amount of the \$179 rate *(in the amount that excludes the non-refundable, \$50 deposit)* and will not be issued until August.
- **REFUNDS** will only be available for the camp rates of \$179 and higher, IF cancellation deadlines (above) are met.
- **ONLINE REGISTRANT INFORMATION** Inputting and also changing/updating each registrant's information online closes 3 weeks prior to the start date of each camp, after which time, no person will have the ability to make changes nor enter cancellations for eligible refunds and all information will be locked as is. **Registrant info must be input fully and completely ONLINE before your arrival at camp or accommodations will not be guaranteed upon arrival.** \*As a reminder, all eligibility for refunds of any amount are forfeited after this deadline (see "CANCELLATIONS" above). *If a new, additional registrant(s) need to be added after this 3 week time frame closes and you are still eligible to add registrants (which is based off the amount you were approved to bring on you Week Request Form submission), the registrant must be added as a new registrant and paid for as such (no deposit or balance transfers are allowed). This registrant will be subject to the current rate of camp, regardless of which rate any of your other campers received. Registrant info must be input fully and completely ONLINE before your arrival at camp or accommodations will not be guaranteed upon arrival.*
- **IF ANY REGISTRANT'S INFORMATION IS NOT INPUT** before the allotted time closes online (3 weeks before the start day of your week of camp), there will be a \$2 fee **PER REGISTRANT**

added to your account if needed for you to have the ability to enter this information again.

***Registrant info must be input fully and completely ONLINE before your arrival at camp or accommodations will not be guaranteed upon arrival.***

- **YOUTH AMERICA** pays credit card and electronic check processing fees on every transaction that is initiated. Youth America will not be held responsible for additional processing fees that occur due to registrant error in entering payment information (ie, incorrectly entering routing or account number for electronic check upon checkout, which will result in failed payment and the need to re-initiate a payment transaction). Registrant agrees to own responsibility of covering the current rate of the additional fees associated with registrant error.
- **YOUTH AMERICA** never shares your personal information with anyone outside of our organization, but Youth America does reserve the right to contact you throughout the year via email, phone, and post-mail regarding Youth America events, updates, and information, to which you may unsubscribe at any time.



